

### **EXAMINER'S AMENDMENT**

1. An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it MUST be submitted no later than the payment of the issue fee.

Authorization for this examiner's amendment was given in a telephone interview with Timothy W. Lohse on August 25, 2008.

The application has been amended as follows:

#### ***In the Specification***

On Page 5, before the "DESCRIPTION --TERMS AND NOTATION" section, please insert the following:

#### **BRIEF DESCRIPTION OF THE DRAWINGS**

Figure 1 is a flowchart illustrating the request backup detail method in accordance with the invention; and

Figure 2 is a flowchart illustrating the request backup log method in accordance with the invention.

#### **DETAILED DESCRIPTION OF THE INVENTION**

Art Unit: 2162

***Conclusion***

2. Any inquiry concerning this communication or earlier communications from the examiner should be directed to Jean M. Corrielus whose telephone number is (571) 272-4032.

The examiner can normally be reached on 10 hours shift.

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, John Breene can be reached on (571) 272-4107. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/Jean M Corrielus/  
Primary Examiner  
Art Unit 2162

August 25, 2008